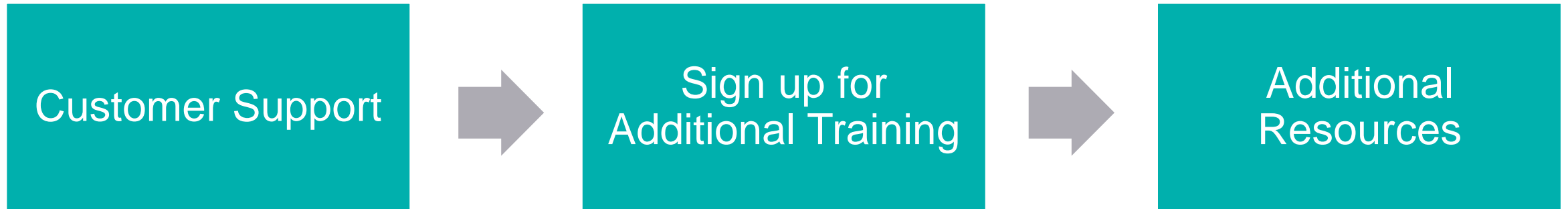


Ariba Network Support

August 2020

Customer Support

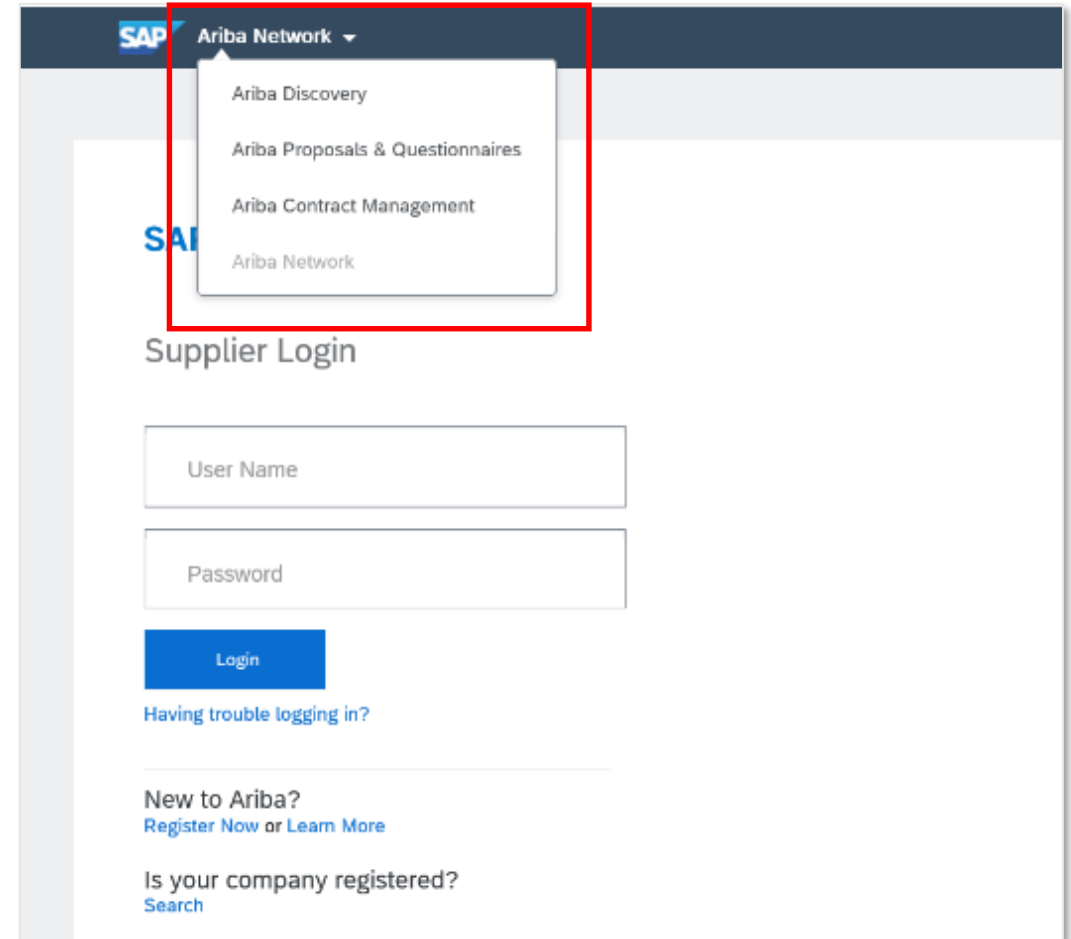


Customer Support

Supplier Support Post Go-Live

Global Customer Support

Use the Help Center directly from your Ariba Network Account (on the top right on the supplier account). Depending on the issue, make sure you are either logged into the Sourcing (*Proposals and Questionnaires*) or the Ariba Network module.



Sign Up for Additional Training from Ariba Support

Sourcing Webinars

Suppliers can participate in additional training provided by Ariba Customer Support including a wide range of topics from Source to Settle:



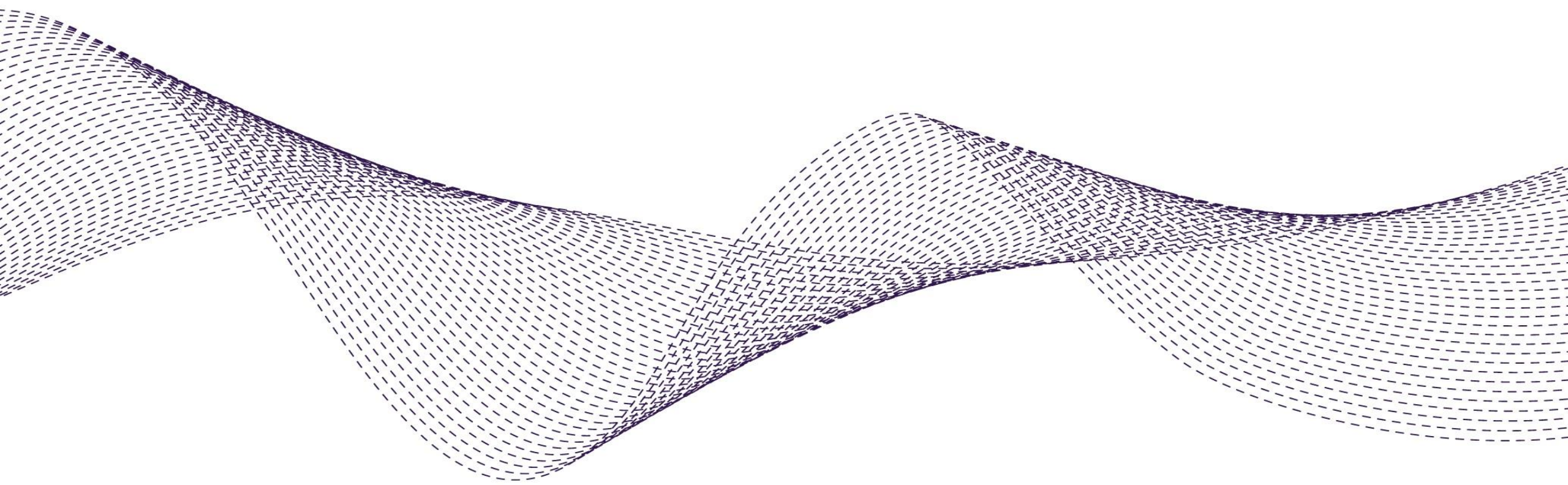
The image shows a horizontal carousel titled "Ariba Sourcing" with four webinar cards. Each card includes the Ariba logo, a title, a date and time, and a partial title. The first two cards feature an icon of three people, the third features a line graph, and the fourth features a cloud and bar chart icon. Navigation arrows are visible on the left and right sides of the carousel.

Webinar Title	Date and Time	Partial Title
Supplier Success Sessions Participating in an Auction	May 31, 2018 04:00 PM EDT	SAP Ariba: Participatin...
Supplier Success Sessions Participating in an Auction	Jun 01, 2018 10:00 AM JST	SAP Ariba: Participatin...
(SS) Sesión de éxito de proveedores Cómo participar en las subastas	May 31, 2018 02:00 PM EDT	SAP Ariba: Cómo partic...
Supplier Success Sessions Participating in a RFIRFP	May 30, 2018 04:00 PM EDT	SAP Ariba: Participatin...

Additional Resources

Useful Links

- Ariba Network Hot Issues and FAQs - <https://connect.ariba.com/anfaq.htm>
- Ariba Cloud Statistics – <http://trust.ariba.com>
Detailed information and latest notifications about product issues and planned downtime - if any - during a given day
- Ariba Discovery - <http://www.ariba.com/solutions/discovery-for-suppliers.cfm>
- Ariba Network Notifications - <http://netstat.ariba.com>
Information about downtime, new releases and new features



Help and support

In case of questions, please contact ariba.support@siemensgamesa.com.